

# dotcomgiftshop

## RETURNS & REPLACEMENTS FORM

Please complete the following details as they appear on your receipt/delivery note. If you require a replacement item please also complete the 'Replacement required?' section below.

### PLEASE RETURN TO

Dotcomgiftshop Returns, Units 3-4 Allied Way, London. W3 0RL

Name: .....

Order Number: .....

Address: .....

Telephone: .....

.....

Email: .....

.....

Comments: .....

..... Postcode: .....

.....

| ITEM(S) RETURNED |   |               |       |
|------------------|---|---------------|-------|
| Qty.             | Short description <i>(Please also give product code if known)</i> | Cost per item | Total |
|                  |   |               |       |
|                  |   |               |       |
|                  |   |               |       |
|                  |   |               |       |
|                  |   |               |       |

### Reasons for return *(please tick)*

A: I ordered the wrong item.

D: The item was damaged in transit.

B: I do not want the item any more.

E: The item is faulty.

C: The item did not meet my expectations.

F: You have sent me the wrong item.

| REPLACEMENT REQUIRED?   |   |               |       |
|---|---|---------------|-------|
| <i>(Please check that the item you require is in stock. However this does not guarantee that the item will be available when your form reaches us. Dotcomgiftshop will contact you if your desired replacement is not available.)</i> |   |               |       |
| Qty.  | Short description <i>(Please also give product code if known)</i> | Cost per item | Total |
|   |   |               |       |
|   |   |               |       |
|   |   |               |       |
|   |   |               |       |
|   |   |               |       |



[www.dotcomgiftshop.com](http://www.dotcomgiftshop.com)

### CONTACT

If you have any queries about returns, please contact dotcomgiftshop by:

Email: [customerservices@dotcomgiftshop.com](mailto:customerservices@dotcomgiftshop.com)

Telephone: +44(0)20 8746 2473 *(10am-5pm Mon to Fri)*